

Effective from 1.4.2010



The Eos



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* Where fitting costs are applicable, and unless stated otherwise.

Model prices.

2 Door Coupé/Cabriolet Range.

			Output, PS	CO ₂ emission, g/km	Maximum VED band*	Basic Recommended Retail £	VAT £	Total Recommended Retail £	Manufacturer's Recommended 'On the road' Retail £*
S									
1.4 TSI									
S BlueMotion Technology	1.4 ltr	6 speed manual	122	144	F	17,029.57	2,980.18	20,009.75	20,695.00
2.0 TDI	2.0 ltr	6 speed manual	140	144	F	18,076.38	3,163.37	21,239.75	21,925.00
SE									
1.4 TSI									
SE BlueMotion Technology	1.4 ltr	6 speed manual	122	144	F	17,965.74	3,144.01	21,109.75	21,795.00
1.4 TSI	1.4 ltr	6 speed manual	160	159	G	18,812.55	3,292.20	22,104.75	22,820.00
2.0 TDI	2.0 ltr	6 speed manual	140	144	F	18,893.40	3,306.35	22,199.75	22,885.00
2.0 TDI	2.0 ltr	6 speed auto DSG	140	154	G	19,901.91	3,482.84	23,384.75	24,100.00
Sport									
Sport 1.4 TSI	1.4 ltr	6 speed manual	160	159	G	19,693.40	3,446.35	23,139.75	23,855.00
Sport 2.0 TSI	2.0 ltr	6 speed manual	210	167	H	21,267.87	3,721.88	24,989.75	25,800.00
Sport 2.0 TSI	2.0 ltr	6 speed auto DSG	210	178	I	22,297.66	3,902.09	26,199.75	27,060.00
Sport 2.0 TDI	2.0 ltr	6 speed manual	140	144	F	19,774.26	3,460.49	23,234.75	23,920.00
Sport 2.0 TDI	2.0 ltr	6 speed auto DSG	140	154	G	20,782.77	3,636.98	24,419.75	25,135.00
Individual									
Individual 2.0 TSI	2.0 ltr	6 speed manual	210	167	H	23,714.68	4,150.07	27,864.75	28,675.00
Individual 2.0 TSI	2.0 ltr	6 speed auto DSG	210	178	I	24,744.47	4,330.28	29,074.75	29,935.00
Individual 2.0 TDI	2.0 ltr	6 speed manual	140	144	F	22,221.06	3,888.69	26,109.75	26,795.00
Individual 2.0 TDI	2.0 ltr	6 speed auto DSG	140	154	G	23,229.57	4,065.18	27,294.75	28,010.00
Fixed price servicing – limited offer until 30 June 2010									
3-year/30,000 miles (whichever is soonest) service plan comprising:						212.77	37.23	250.00	
12 months/10,000 miles:		Oil change service							
24 months/20,000 miles:		Interval service (including oil change)							
36 months/30,000 miles:		Inspection service (including oil change) Brake fluid change							

* For full details of VED (Vehicle Excise Duty) bands and other costs included in the 'On the road' recommended retail price, please see page 13

Main items of standard specification.

Standard items of equipment S

Volkswagen service

- 3-year/60,000 miles warranty (whichever is soonest)
- 3-year paintwork warranty
- 12-year body protection warranty
- Volkswagen Roadside Assistance

Please see page 14 for more details

Safety

- ABS (Anti-lock Braking System) with HBA (Hydraulic Brake Assist)
- Active rollover protection system
- Brake pad wear indicator
- Combined curtain and side impact airbag system, for front and rear seat occupants
- Disc brakes, front and rear (front ventilated)
- Door side impact protection
- Driver's and front passenger's airbags with passenger's airbag deactivation switch
- Driver's and front passenger's WOKS (whiplash-optimised head restraints)
- ESP (Electronic Stabilisation Programme) including EDL (Electronic Differential Lock) and ASR (Traction Control)
- Front three-point seat belts with tensioners
- Isofix child seat preparation (for 2 rear child seats)
- Luggage roll cover, with sensor
- Rear head restraints x 2
- Rear three-point seat belts x 2
- Rigid safety cell with front and rear crumple zones
- Warning buzzer and light for front seat belts if unfastened
- Warning reflectors in doors
- 3rd brake light

Interior

- Leather trimmed three-spoke steering wheel, gear knob and handbrake grip (not S BlueMotion Technology 1.4 TSI 122 PS)
- Upholstery – 'High Spirit' cloth

Exterior

- Alloy wheels, four 7J x 16 'Adelaide' with 215/55 R16 tyres and anti-theft wheel bolts
- Body-coloured bumpers
- Body-coloured door handles
- Body-coloured door mirrors with integrated indicators incorporating LED technology
- Chrome-plated radiator grille surround
- CSC roof system – 5 section folding roof, including slide/tilt sunroof
- Galvanised body
- Halogen clear headlights, range adjustable
- Heat insulating green tinted glass
- Rear lights incorporating LED technology

The above specifications are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

Standard items of equipment S – continued

Function

- Air conditioning, ‘Climatic’ semi-automatic control
- Alarm with interior protection
- Automatic boot unlocking
- CSC roof system controls
- CSC roof system operation, optical warning
- Cup holder, front x 2
- Dust and pollen filter
- Easy entry sliding seats (for access to rear seats)
- Electric windows, front and rear
- Electrically heated and adjustable door mirrors
- Electronic engine immobiliser
- Exterior temperature gauge
- Front fog lights
- Front seat back storage pockets
(not S BlueMotion Technology 1.4 TSI 122 PS)
- Front seats with height adjustment
- Front sport seats with lumbar adjustment
(not S BlueMotion Technology 1.4 TSI 122 PS)
- Glovebox, cooled, lockable and illuminated
- Heated rear window with timer deactivation
- Height and reach adjustable steering wheel
- Instrument lighting, white adjustable panel illumination
- Interior lighting with interior delay and dimming function
- Lockable load-through provision (rear bench seat fixed)
- Luggage compartment light
- Power-assisted steering, speed-sensitive
- RCD 310 radio/MP3 compatible CD player with 8 speakers
and AUX-in socket for connection to an external
multimedia source (e.g. iPod and MP3 player)
- Reading lights, front x 2
- Remote central locking with 2 folding keys

Function (continued)

- Remote interior fuel flap opener
- Storage compartments in doors
- Temporary steel space saver spare wheel
- Tray and 12V socket, front
- Two-tone horn
- Vanity mirrors, illuminated
- Warning ‘lights on’ buzzer

S BlueMotion Technology models only

- Battery regeneration (recuperation – energy recovery
during braking)
- Hill hold function
- Multifunction computer (Highline), includes visual gear change
recommendation for optimum fuel consumption
- Start/Stop function
- Unique ‘BlueMotion Technology’ badging

Main items of standard specification (continued).

Additional items of equipment SE – over S

Exterior

- Alloy wheels, four 7½J x 17 'Le Mans' with 235/45 R17 ContiSeal (self-sealing) tyres and anti-theft wheel bolts

Function

- Automatic coming/leaving home lighting function
- Automatic dimming interior rear-view mirror
- CSC roof system controls integrated into front centre armrest
- Electrically foldable door mirrors with automatically dimming driver's door mirror
- Dusk sensor, automatic driving lights
- Front centre armrest with storage compartment, 12V socket and tray
- Headlight washers
- Hill hold function (DSG models only)
- Multifunction computer (Midline) 1.4 litre TSI 160 PS manual includes visual gear change recommendation for optimum fuel consumption
- Parking sensors, rear, with visual parking display
- Rain sensor

SE BlueMotion Technology models only

- Battery regeneration (recuperation – energy recovery during braking)
- Hill hold function
- Multifunction computer (Highline), includes visual gear change recommendation for optimum fuel consumption
- Start/Stop function
- Unique 'BlueMotion Technology' badging

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Additional items of equipment Sport – over SE

Exterior

- Alloy wheels, four 8J x 18 'Chicago' with 235/40 R18 ContiSeal (self-sealing) tyres and anti-theft wheel bolts
- 'Cherry red' rear light clusters
- Chrome-plated radiator grille louvres

Interior

- Aluminium-look pedals – clutch, brake and accelerator
- Brushed aluminium decorative inserts in dash and centre console
- Carpet mats, front and rear

Function

- Flat tyre indicator
- Footwell illumination, front and rear
- Sports suspension, lowered by approx. 15 mm

Main items of standard specification (continued).

Additional items of equipment Individual – over Sport

Interior

- Carpet mats, front and rear with beige edging
- Leather trimmed three-spoke sports steering wheel, gear knob and handbrake grip with beige stitching
- ‘Piano Black’ decorative inserts in dash and centre console
- Upholstery – Door panels in Cornsilk Beige artificial leather
- Upholstery – Two-tone ‘Nappa’ leather¹ in Cornsilk Beige/Titanium Black with beige piping
- ‘Volkswagen Individual’ door sill strips

Function

- Air conditioning, 2Zone electronic climate control with automatic air recirculation
- Heated front seats with electric lumbar support
- Multifunction computer (Highline)
- Multifunction steering wheel

¹ Some parts of leather interior will contain artificial leather.

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Factory-fitted options.

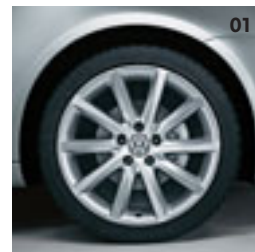
At Volkswagen, we work towards making sure that our cars are as close to perfection as we can make them. However, no matter how good our cars are, we know that they will never be exactly what you want in every detail.

Hence the exceptional range, style and quality of our factory-fitted options. So that if you find any particular part of your Volkswagen needs a little something to make it match your desires precisely, this is precisely where you will find it.

Alloy wheels

Add a touch of style and personality with this great choice of alloys. Alloys add a distinctively sporting look to your car, carefully chosen to enhance the exterior styling of every model, these options give you plenty of opportunity to express your individuality and transform the appearance of your Eos.

01 'Samarkand' 8J x 18 alloy wheels.



Comfort and convenience

The importance of comfort and convenience cannot be over-emphasised. Choose from this range of factory-fitted options to create an interior that meets your individual needs, and makes life just that little bit more comfortable and convenient. 2Zone electronic climate control, wind deflector or winter pack, these essential luxuries are designed to help you relax and take the stress out of driving, adding not only a touch of comfort, but also providing invaluable practical assistance.

02 2Zone electronic climate control.



Exterior

The exterior styling of a car is not only an expression of its personality, but makes a powerful statement about your own individuality and taste. These factory-fitted options provide an easy and effective way to create a striking visual appearance with great aesthetic appeal, while enjoying some important practical benefits. With special paint and Bi-Xenon headlights, choose the options best suited to your needs and enhance not only your Eos's exterior looks, but your driving experience too.

In-car entertainment and communications

When it comes to in-car entertainment systems and communications packages, those looking to install a technologically advanced or upgraded system are spoilt for choice. Whether you require concert hall acoustics, the latest navigation system or a digital radio receiver, these factory-fitted options provide the ultimate in advanced electronics, state-of-the-art technology and connectivity. Choose the system that best meets your needs, then sit back and enjoy the benefits.

03 RNS 510 DVD touch-screen navigation/radio system.



Safety

Safety has to be a primary consideration, for only when you are feeling totally safe and protected can you completely relax. The convenient addition of rear parking sensors will make parking that little bit easier. The system will also act to warn you of obstacles that are located behind your Eos, enabling you to enjoy added peace of mind.

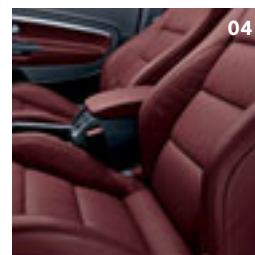
Steering wheels

A multifunction leather trimmed steering wheel including Highline multifunction computer not only adds a touch of elegance and style, but enables you to control a diverse range of functions with the greatest of ease. Everything is to hand and intuitively where you would expect it to be, allowing you to drive in a totally relaxed manner, while enjoying all the benefits of advanced technology.

Upholstery and trims

The interior of your car is all about aesthetics and luxury, a choice of leather upholstery options enables you to create a sumptuous interior that is tasteful, elegant and attractive, meeting your individual needs perfectly, and providing the highest levels of comfort and driving pleasure. Sit back, relax and enjoy your surroundings.

04 'Nappa' leather upholstery.



Factory-fitted options (continued).

		S/S BlueMotion Technology	SE/SE BlueMotion Technology	Sport	Individual	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
Alloy wheels							
17" 'Le Mans'	Four 7½J x 17 'Le Mans' with 235/45 R17 ContiSeal self-sealing tyres and anti-theft wheel bolts	○	●	–	–	459.57	540.00
17" 'Westwood'	Four 7½J x 17 'Westwood' with 235/45 R17 ContiSeal self-sealing tyres and anti-theft wheel bolts	–	○	–	–	348.94	410.00
18" 'Samarkand'	Four 8J x 18 'Samarkand' with 235/40 R18 ContiSeal self-sealing tyres and anti-theft wheel bolts	–	–	○	–	187.23	220.00
Comfort and convenience							
Air conditioning	2Zone electronic climate control with automatic air recirculation	○	○	○	●	361.70	425.00
Carpet mats	Front and rear	○	○	●	●	63.83	75.00
Cruise control		○	○	○	○	251.06	295.00
Front centre armrest	With storage compartment, 12V socket and tray	○	●	●	●	131.91	155.00
Front seats with electric 12-way adjustment	Including electrically operated lumbar support and easy entry sliding seats (for access to rear seats)	–	○	○	–	544.68	640.00
	Including electrically operated easy entry sliding seats (for access to rear seats)	–	–	–	○	489.36	575.00
Luxury pack	Automatic dimming interior rear-view mirror, coming/leaving home lighting function, dusk sensor (automatic headlights on), electrically foldable door mirrors with automatically dimming driver's door mirror, headlight washers, low washer fluid warning light and rain sensor	○	●	●	●	246.81	290.00
Smoking pack	Front and rear ashtray with lighter in front	○	○	○	○	17.02	20.00
Wind deflector		○	○	○	○	212.77	250.00
Winter pack ¹	Heated front seats and heated windscreen washer jets	–	○	○	–	89.36	105.00
<i>1 Not in conjunction with Leather upholstery.</i>							
Exterior							
Gas discharge (Bi-Xenon) dipped and main beam headlights	Including automatic range adjustment and dynamic curve lighting	–	○	○	○	531.91	625.00
Special paint	Metallic/Pearl Effect	○	○	○	○	365.96	430.00
In-car entertainment and communications							
CD autochanger ^{1,2}	Armrest-mounted, 6 disc	○	○	○	○	217.02	255.00
DAB digital radio receiver ³	Digital receiver upgrade to standard RCD 310 radio system	○	○	○	○	136.17	160.00
	Digital receiver upgrade to optional RCD 510 radio system	○	○	○	○	136.17	160.00
Multi Device Interface (MDI) ²	Including USB and iPod connection cables	–	○	○	○	195.74	230.00
RCD 510 touch-screen radio system ⁴	Including dash-mounted MP3 compatible 6 CD autochanger and AUX-in socket for connection to external multimedia sources (e.g. iPod and MP3 player)	○	○	○	○	229.79	270.00
RCD 510 touch-screen radio system ⁴ with 'Dynaudio' soundpack	Including dash-mounted MP3 compatible 6 CD autochanger and AUX-in socket for connection to external multimedia sources (e.g. iPod and MP3 player), 10 channel digital amplifier, 600 watt output and 10 speakers	○	○	○	○	889.36	1,045.00
<i>1 Only available in conjunction with RNS 510 DVD navigation/radio system.</i>							
<i>2 CD autochanger and Multi Device Interface (MDI) cannot be specified in conjunction with each other.</i>							
<i>3 DAB digital radio receiver and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</i>							
<i>4 RCD 510 radio system and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</i>							
<i>5 RNS 510 DVD navigation/radio system includes postcode search functionality for all but the last 2 digits of a UK postcode. Note, the DVD playback will not function whilst the navigation system is in use, or the vehicle is in motion.</i>							

● Standard equipment ○ Optional equipment – Not available

Factory-fitted options are subject to availability and extended delivery.

		S/S BlueMotion Technology	SE/SE BlueMotion Technology	Sport	Individual	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
In-car entertainment and communications (continued)							
RNS 510 DVD touch-screen navigation/radio system ^{4,5} with integrated voice control	Voice activated control system – responds to spoken voice commands for navigation, CD and radio functions. With 6½" colour screen – multifunction computer (Highline), 30 GB hard drive, SD card reader, MP3, WMA and DVD video data files compatibility and AUX-in socket for connection to external multimedia sources (e.g. iPod and MP3 player)	○	○	○	○	1,059.57	1,245.00
RNS 510 DVD touch-screen navigation/radio system ^{4,5} with integrated voice control and 'Dynaudio soundpack	Voice activated control system – responds to spoken voice commands for navigation, CD and radio functions. With 6½" colour screen – multifunction computer (Highline), 30 GB hard drive, SD card reader, MP3, WMA and DVD video data files compatibility and AUX-in socket for connection to external multimedia sources (e.g. iPod and MP3 player), 10 channel digital amplifier, 600 watt output and 10 speakers	○	○	○	○	1,723.40	2,025.00
<p>1 Only available in conjunction with RNS 510 DVD navigation/radio system.</p> <p>2 CD autochanger and Multi Device Interface (MDI) cannot be specified in conjunction with each other.</p> <p>3 DAB digital radio receiver and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</p> <p>4 RCD 510 radio system and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</p> <p>5 RNS 510 DVD navigation/radio system includes postcode search functionality for all but the last 2 digits of a UK postcode. Note, the DVD playback will not function whilst the navigation system is in use, or the vehicle is in motion.</p>							
Safety							
Parking sensors, rear	Ultrasonic, audible with audio volume reduction when activated and optical parking display via vehicle's audio system, includes multifunction computer (Midline) ¹	○ ²	●	●	●	395.74	465.00
	Ultrasonic, audible with audio volume reduction when activated and optical parking display via vehicle's audio system	○ ³	–	–	–	204.26	240.00
<p>1 Multifunction computer (Highline) is standard on BlueMotion Technology models.</p> <p>2 Only available on S models.</p> <p>3 Only available on S BlueMotion Technology models.</p>							
Steering wheels							
Multifunction leather trimmed ¹	Three-spoke steering wheel including radio controls and multifunction computer (Highline)	–	○	○	●	182.98	215.00
	Three-spoke steering wheel including paddle shift ² for DSG gearbox, radio controls and multifunction computer (Highline)	–	○	○	–	221.28	260.00
	Paddle shift ² for DSG gearbox	–	–	–	○	34.04	40.00
<p>1 Multifunction steering wheel features telephone control button. This feature will not work on UK models.</p> <p>2 Only in conjunction with DSG gearbox.</p>							
Upholstery and trims							
'Vienna' leather ^{1,2}	'Vienna' leather upholstery including heated front seats	○ ³	–	–	–	1,268.09	1,490.00
	'Vienna' leather upholstery including heated front seats	○ ⁴	○	○	–	1,140.43	1,340.00
'Nappa' leather ^{1,2}	'Nappa' leather upholstery including heated front seats	–	–	○	–	1,676.60	1,970.00
	'Nappa' leather upholstery including heated front seats	–	–	–	–	540.43	635.00
<p>1 Not in conjunction with Winter pack.</p> <p>2 Some parts of leather interior will contain artificial leather.</p> <p>3 S BlueMotion Technology 1.4 TSI 122 PS models only.</p> <p>4 2.0 TDI 140 PS model only.</p>							

Environmental information.

Eos	Output, PS	CO₂ emission, g/km	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.4 ltr TSI	122	144	S BlueMotion Technology, SE BlueMotion Technology	37.2/7.6	53.3/5.3	45.6/6.2
1.4 ltr TSI	160	159	SE, Sport	32.8/8.6	49.6/5.7	41.5/6.8
2.0 ltr TSI	210	167	Sport, Individual	29.1/9.7	49.6/5.7	39.2/7.2
2.0 ltr TSI DSG	210	(178)	Sport, Individual	(27.2/10.4)	(46.3/6.1)	(36.7/7.7)
Diesel engines						
2.0 ltr TDI	140	144	S, SE, Sport, Individual	39.8/7.1	61.4/4.6	51.4/5.5
2.0 ltr TDI DSG	140	(154)	SE, Sport, Individual	(37.2/7.6)	(57.6/4.9)	(47.9/5.9)

() Automatic figures.

A guide on fuel economy and CO₂ emissions which contains data for all new passenger car models is available at any point of sale free of charge. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming.

* Fuel consumption figures shown are mpg/ltr per 100 km for the Urban, Extra-urban and Combined fuel cycles in accordance with EU Directive 99/94.

Vehicle Excise Duty (VED).

On 1 May 2009, there was a change to the Vehicle Excise Duty (VED) tax bands. Cars are taxed according to their CO₂ emissions, in bands A to M.

All vehicles first registered on, or after, 23 March 2006 are subject to a new form of VED (Road Fund Licence). This new duty is based upon the type of fuel the vehicle uses and its carbon dioxide (CO₂) emissions level, measured in grams per kilometre (g/km). To help you identify the duty you will pay, the DVLA has created thirteen categories for petrol engines and thirteen categories for diesel engines.

Increased weight of a vehicle, including higher trim levels and the addition of options will have a detrimental influence on the level of fuel consumption and CO₂ emissions produced.

The CO₂ and fuel consumption figures are obtained from tests on a representative vehicle of the type, conducted and approved in accordance with Council Directive 80/1268/EEC as amended by Directive 1999/100/EC (or later) on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

VED band 'First year rate'

From 1 April 2010, anyone buying a new car will pay a 'First year rate' of VED for the first Road Fund Licence. The chart below shows the VED bands and the charges which are levied:

VED band 'First year rate'

VED band	CO ₂ emissions (g/km)	Petrol VED £	Petrol total 'On the road' costs £	Diesel VED £	Diesel total 'On the road' costs £
A	Up to 100	0.00	560.25	0.00	560.25
B	101-110	0.00	560.25	0.00	560.25
C	111-120	0.00	560.25	0.00	560.25
D	121-130	0.00	560.25	0.00	560.25
E	131-140	110.00	670.25	110.00	670.25
F	141-150	125.00	685.25	125.00	685.25
G	151-165	155.00	715.25	155.00	715.25
H	166-175	250.00	810.25	250.00	810.25
I	176-185	300.00	860.25	300.00	860.25
J	186-200	425.00	985.25	425.00	985.25
K	201-225	550.00	1,110.25	550.00	1,110.25
L	226-255	750.00	1,310.25	750.00	1,310.25
M	Over 255	950.00	1,510.25	950.00	1,510.25

The total 'On the road' costs above include the applicable 'First year rate' VED charge plus the 'On the road' costs as detailed below:

Additional 'On the road' costs

Delivery to retailer £	410.00
Number plates £	20.00
VAT £	75.25
Vehicle first registration fee £	55.00
Total £	560.25

VED band 'Standard rate'

For the subsequent year's VED (Road Fund Licence), vehicle owners will then pay the 'Standard rate' of VED as shown in the table below:

VED band 'Standard rate'

VED band	CO ₂ emissions (g/km)	Petrol VED £	Diesel VED £
A	Up to 100	0.00	0.00
B	101-110	20.00	20.00
C	111-120	30.00	30.00
D	121-130	90.00	90.00
E	131-140	110.00	110.00
F	141-150	125.00	125.00
G	151-165	155.00	155.00
H	166-175	180.00	180.00
I	176-185	200.00	200.00
J	186-200	235.00	235.00
K	201-225	245.00	245.00
L	226-255	425.00	425.00
M	Over 255	435.00	435.00

Six months' VED (Road Fund Licence)

From 1 April 2010, six months' Road Fund Licence will not be available for some vehicles at first registration. VED rate for bands A-D is zero and will not be eligible for a six-month Road Fund Licence at first registration. VED rate for bands E-G will be eligible for a six-month Road Fund Licence at first registration. VED rate for bands H-M will not be eligible for a six-month Road Fund Licence at first registration.

Subsequent year's VED (Road Fund Licence)

Vehicles with a VED rate of £55 or above will be eligible for a six-month Road Fund Licence.

VED 'First year rate' refund

Refunds on a vehicle's Road Fund Licence in bands H-M will only be calculated on the basis of the 'First year rate' if the vehicle has been stolen, scrapped or moved into a tax class where no VED is payable (e.g. cars for the registered disabled).

If the refund is being applied for because the vehicle has been sold, exported or taken off the road, it will be calculated according to the 'Standard rate' of VED applicable to that vehicle.

The Volkswagen service, for your peace of mind.

The Volkswagen Warranty

Three-year Warranty

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most mechanical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or higher mileage is desired, it may be purchased from an authorised Volkswagen retailer or repairer; however, this additional warranty must be purchased before the mileage reaches 60,000*. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

* All warranty work must be completed by an authorised Volkswagen retailer or repairer.

Body Protection Warranty

The internal body sections and panels of the Eos are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

Three-year Paintwork Warranty

This latest warranty, pioneered by Volkswagen, really provides you with the widest possible cover on a new car.

There are no special conditions attached and paintwork manufacturing defects will be rectified without charge. Naturally, during the warranty period the car must be cared for in compliance with the operating instructions.

Extended warranty

You may purchase additional protection from your authorised Volkswagen retailer or repairer, or contact 0870 9000 115.

Service Intervals

Volkswagen are pleased to offer you a choice on how your Eos is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Time and Distance Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
- Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Time and Distance Service are as follows:

- Oil change service Every 10,000 miles/1 year (whichever is soonest).
- Interval service Every 20,000 miles/2 years (whichever is soonest).
- Inspection service Every 40,000 miles/3 years (whichever is soonest).

The LongLife Service is recommended for vehicles with a daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner.

With the LongLife Service the vehicle can cover anywhere between 10,000[†] and a maximum of 18,000[†] miles or 24 months (whichever is soonest) between oil changes. Inspection service is typically in the third year of ownership and thereafter every second year, for vehicles with an approximate annual mileage of 10,000 miles.

† Please note that mileages are approximate as the service indicator system uses kilometres as the distance measurement. Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Volkswagen Insurance‡

We want you to start enjoying your new car from day one and thanks to Volkswagen Insurance complimentary seven day cover, you can. Call free on 0800 316 7892 (lines are open Monday to Friday 8 am - 9 pm and Saturday 9 am - 5 pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

Visit www.insurewithvolkswagen.co.uk for details of the full range of insurance products available. Here you can also get a quote for your annual car insurance and buy it online too. All of our insurance products are designed to ease the pain of making a claim.

‡ Volkswagen Insurance is a trading name of Volkswagen Insurance Service (Great Britain) Limited, an appointed representative of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Registered in England number 2835230. Volkswagen Insurance is sold, underwritten and administered by Allianz Insurance plc registered in England number 84638. Registered office 57 Ladymead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are authorised and regulated by the Financial Services Authority. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.

Volkswagen Finance±

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

- Solutions – a personal contract plan
- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs.

No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

± Volkswagen Finance is a trading name of Volkswagen Financial Services (UK) Limited. An offer of finance depends on certain conditions. Available to people over 18 in the UK only.

Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg and Phaeton which are registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer.

Prices and specifications

The prices and specifications contained in this brochure are for information purposes only as our products are continually updated and changes may be made to the prices and specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Prices and specifications are subject to change without notice.

Following the announcement of a price increase, any vehicle order which can be accepted into the factory production system before the effective date of the price increase will be supplied at the current price, even if built and delivered after the date on which the increase became effective.

Note:

We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.

Issued by Volkswagen Marketing, Volkswagen (UK)
Volkswagen Information Service
Freephone: 0800 333 666
PVW216EPL

This price list can be viewed or downloaded in pdf format at:
www.volkswagen.co.uk